



## **Retail Associate**

At Dark Horse Estate Winery, we're in the business of trailblazing. We established the first estate winery on the shores of Lake Huron in Huron County, a brand-new wine region. Continually evolving, we're the dark horse in this race and we are looking for someone passionate about delighting our guests from around the world with an elevated winery experience at every touchpoint.

Join our busy hospitality team as we prepare for another upcoming season of serving wine in our retail space, tasting bar, patio, wine garden, and events in our Vineyard Ballroom.

### **Duties and Responsibilities:**

- Serve food and beverages
- Handle cash and card transactions
- Maintain the appearance of the retail space; including cleaning food service area, wiping down and tidying chairs and tables, emptying garbage cans etc.
- Restock all items needed to serve guests
- Approach every task with enthusiasm, energy and a positive attitude
- Strive to deliver outstanding results
- Always try to anticipate and exceed guest expectations
- Help out in other areas when necessary

**Qualifications:**

- Comfortable handling cash and card and making change for customers
- Outgoing and friendly personality!
- **Ability to work weekdays, evenings, weekends, and holidays**

**Skills:**

Organizational skills, taking initiative, team player, customer service, communication skills, guests are here for the experience and our staff is a huge part of that, we want someone who takes that to heart and takes ownership and pride in what they do.

What we offer:

Competitive pay \$18/hr

A chance to expand your knowledge of the wine industry

Great team environment

Fair tip out program

Employee incentive programs

Job Type: Full time & Part time

To apply please email [info@darkhorseestatewinery.com](mailto:info@darkhorseestatewinery.com)