



## **Greeter**

At Dark Horse Estate Winery, we're in the business of trailblazing. We established the first estate winery on the shores of Lake Huron in Huron County, a brand-new wine region. Continually evolving, we're the dark horse in this race and we are looking for someone passionate about delighting our guests from around the world with an elevated winery experience at every touchpoint.

The ideal candidate should be professional and personable, with excellent customer service and communication skills. You will provide visitors with directions and any information they require, ensuring that they're greeted with courtesy every time.

### **Job Summary:**

- Greet guests in a friendly and timely fashion
- Explain the winery guest experience efficiently and in a clear, concise manner
- Direct guests to the winery / restaurant experience of their choosing
- Serve customers by helping them select products
- Drive sales through engagement of customers, suggestive selling and product knowledge
- Respond to guests questions
- Direct guests in person and over the phone
- Coordinating reservation system

The ideal candidate will have these qualifications:

- Personable and friendly and enjoys customer relations
- Must be able to work in fast paced environment

- Be comfortable with operating POS system
- Ability to work under pressure
- Excellent verbal communication skills
- Ability to use computer / phone
- Wine knowledge is an asset

**Dependable Summer Schedule:**

\$18/hour: Saturday & Sundays ~ July & August

We thank all applicants for their interest, however only those considered for an interview will be contacted. To apply please email [marketing@darkhorseestatewinery.com](mailto:marketing@darkhorseestatewinery.com)